

## **FINANCIAL POLICY**

Thank you for choosing our office for your aesthetic needs. As you make your decision on cosmetic surgery, you may need information about the various payment options available. Our Patient Care Director is readily available to meet with you and provide you with the specific information you desire. We accept personal checks, money orders, credit cards (Visa, Master Card, and American Express- we do NOT accept Discover), cashiers check, or cash as methods of payment. Our office works closely with several finance companies should you opt for financing. We would be happy to assist you when applying for financing.

You are ultimately responsible for full payment of your account whether or not insurance is involved. If your surgery is performed at our facility, insurance carriers do not typically reimburse any part of facility fees.

Your initial consultation appointment requires an \$100.00 deposit fee collected at the time you schedule. This deposit is applied to your surgery balance if you decide to move forward with surgery. If you choose not to have surgery, the \$100.00 charge is the cost for the consultation appointment. If you need to reschedule your consult appointment, we require a 48 hour notice.

A **10% non-refundable** deposit will be collected at the time you schedule your surgery. The 10% deposit will be applied toward your surgery balance. The balance will be collected at the time of your pre-op appointment which is scheduled 2-4 weeks prior to your surgery date. If you choose to cancel your surgery for any reason before your pre-op appointment, (unless you are not cleared for surgery by your Physician and cannot reschedule), this fee is still **non-refundable**.

If you decide to cancel your surgery during or after your pre-op appointment for any reason, (unless you are not cleared for surgery by an outside Physician and cannot reschedule), we will refund 50% of your payment (excluding the 10% non-refundable deposit). If you cancel less than 7 days before surgery, the total surgery fee including the 10% deposit is non-refundable (unless you are not cleared for surgery by an outside Physician and cannot reschedule.). Should Dr. Winslow cancel your surgery for any reason, you are entitled to a full refund (including your deposit) if you cannot reschedule.

There will be a \$25 return check fee for all returned checks.

If you have any questions regarding our financial policy, feel free to ask our Patient Care Director.

## **CHILDREN**

Due to the nature of our services we reserve the right to reschedule your appointment if you are

## **LATE FOR YOUR APPOINTMENT**

In order to provide the best service possible to all of our patient's, if you are more than 10 minutes late we will have to reschedule your appointment.

## **AESTHETIC SERVICES**

All aesthetic purchases, including packages and individual treatments, are non-refundable and have no cash value. Refunds are not granted for dissatisfaction with results. Products may be returned for exchange if obtained under the recommendation of our aestheticians. For further questions regarding the policy please contact your aesthetician.